



# THE 2025 SPRINTER AND eSPRINTER



# THE SPRINTER

[Learn More](#)

## Proudly built in Ladson, SC.

From performance and durability to capacity and cargo space, there are so many reasons why the Sprinter is a smart investment. But here's one more: our state-of-the-art, \$500 million facility in North Charleston, SC, is now home to over 1,600 skilled workers committed to helping assemble one of the most advanced vehicles on the road today.

## High satisfaction. Low cost of ownership.

The Sprinter is designed to deliver cost effectiveness that lasts for years.



### 2.0L 4-CYLINDER DIESEL ENGINES - HIGH AND STANDARD OUTPUT

The new 4-cylinder diesel engine balances low fuel consumption and low emissions with quiet noise and vibration levels. With high torque and high elasticity at low speeds, this new engine supports off-road driving.



### 9G-TRONIC 9-SPEED AUTOMATIC TRANSMISSION

This transmission offers optimal driving comfort and quick shifting. A high gear ratio allows for more torque at lower speeds, improving maneuverability and enhancing the steering feel for efficient highway driving.

20000

### UP TO A 20,000-MILE SERVICE INTERVAL<sup>1</sup>

The Sprinter's Best-in-Class service intervals of up to 20,000 miles<sup>1</sup> for diesel keeps you on the road, raising productivity and lowering the total cost of ownership.

# PERFORMANCE

[Learn More](#)

## Jump-start your future.

Take your business to the next level with a Mercedes-Benz engine, made to move you toward success.

### 2.0L 4-CYLINDER DIESEL ENGINE - HIGH OUTPUT



**CONFIGURATION:**  
DOHC

**INDUCTION SYSTEM:**  
Common-Rail-Direct-  
Injection (CDI)

**BORE/STROKE:**  
82 mm/92 mm

**HORSEPOWER @ RPM:**  
208 hp @ 3800 rpm

**TORQUE lb-ft @ RPM:**  
332 lb-ft @ 1400-2400 rpm

**TRANSMISSION:**  
9G-TRONIC 9-speed Automatic Transmission

### 2.0L 4-CYLINDER DIESEL ENGINE - STANDARD OUTPUT



**CONFIGURATION:**  
DOHC

**INDUCTION SYSTEM:**  
Common-Rail-Direct-  
Injection (CDI)

**BORE/STROKE:**  
82 mm/92 mm

**HORSEPOWER @ RPM:**  
168 hp @ 3800 rpm

**TORQUE lb-ft @ RPM:**  
295 lb-ft @ 1400-2400 rpm

**TRANSMISSION:**  
9G-TRONIC 9-speed Automatic Transmission

## With safety, we're ahead from every angle.

With the Sprinter, we didn't just aim to set a new benchmark for vans - we set out to make one of the safest vehicles on the road, period.



**ACTIVE BRAKE ASSIST<sup>2</sup>** senses the likelihood of a collision with a vehicle ahead, and sends both a visual and audible warning; autonomous braking can also be initiated.



**ACTIVE DISTANCE ASSIST DISTRONIC<sup>3</sup>** is an intelligent cruise control system that senses traffic conditions and actively controls your speed to keep you at a set distance.



**BLIND SPOT ASSIST<sup>4</sup>** uses radar sensors to monitor the area behind and next to your vehicle - if a vehicle is detected, a visual warning will appear in the exterior side mirror. The system's Rear Cross-Traffic Alert (RCTA)<sup>5</sup> employs automatic braking to avoid a collision with traffic that is crossing the vehicle's path (e.g., vehicles or pedestrians) when reversing.



**SIDEGUARD ASSIST<sup>6</sup>** provides visual and acoustic warnings while turning when a road user (e.g., cyclist) enters a defined area on the passenger side.



**PARKING PACKAGE<sup>7</sup>** uses twelve distance sensors and the reversing camera to support you while parking in confined spaces or driving out of exits. It warns you of objects around the vehicle, limits speed when driving off if obstacles are detected ahead, and displays dynamic guidelines when using the reverse gear.



**ACTIVE LANE KEEPING ASSIST<sup>8</sup>** provides visual and audible warnings if your vehicle leaves its lane unintentionally. A camera in the windshield monitors the road ahead and helps detect when you may have unintentionally veered from lane markings.

# CONNECTIVITY

[Learn More](#)



**CHARGING OPTIONS** are strategically located on the dashboard, and include USB-C ports and 12V chargers as standard equipment, along with an available wireless option.



**SMARTPHONE INTEGRATION FOR APPLE CARPLAY® AND ANDROID™ AUTO;** as well as Bluetooth® capability, is available in the Sprinter.



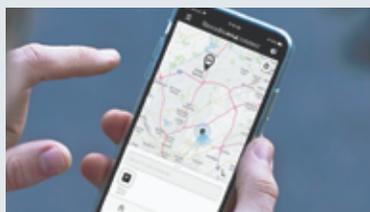
**THE INNOVATIVE MBUX (MERCEDES-BENZ USER EXPERIENCE) MULTIMEDIA SYSTEM** delivers content from Entertainment, Phone, and Vehicle settings and includes LINGUATRONIC “Hey Mercedes” voice control. Navigation (optional) is also available – equipped with what3words, the geocoded map system.



**10.25" MBUX TOUCHSCREEN,** activated via touch, voice control, or touch buttons on the steering wheel, is available in the Sprinter.

Available on Sprinter for both personal and business use, Mercedes-Benz Digital Extras<sup>10</sup> ensures that you remain connected to your van at all times and from anywhere. Add an additional layer of safety, comfort, and efficiency with Mercedes-Benz Digital Extras<sup>10</sup>

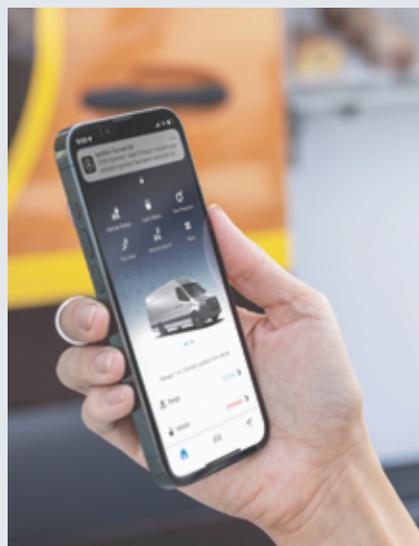
## CONNECTIVITY SOLUTIONS FOR YOUR VEHICLE<sup>12</sup>



**MERCEDES-BENZ APP<sup>13</sup>** – the direct line to the driver. The driver can easily access valuable vehicle-related information.



**MERCEDES-BENZ PORTAL**  
Manage your account's users and your vehicle's Mercedes-Benz Digital Extras<sup>10</sup> in the Mercedes-Benz Portal.



**COMMUNICATION MODULE<sup>11</sup>**  
This is the central point of contact that ensures the broadest range of connectivity, quickly transmitting data with the permanently installed 4G LTE SIM card.

## Mercedes-Benz Digital Extras<sup>10</sup>

Mercedes-Benz Digital Extras<sup>10</sup> is the digital extension of your van. Whether you're getting customer support or simply checking your fuel, Mercedes-Benz Digital Extras<sup>10</sup> is here to make life easier.

### BENEFITS AT A GLANCE:

- **Mercedes-Benz Digital Extras<sup>10</sup>** provides a quick snapshot of your mileage, fuel level, tire pressure<sup>14</sup>, and more. Plus, you can see your vehicle's location, and lock or unlock the doors<sup>15</sup> at the touch of a button.
- **Enjoy maintenance and support with a personal touch.** From maintaining your vehicle to receiving help in the event of an accident<sup>15</sup>, Mercedes-Benz Digital Extras<sup>10</sup> provides an additional layer of comfort and safety<sup>16</sup>.
- **The Mercedes-Benz App<sup>13</sup>** provides an overview of your vehicle by housing your remote access services. Download the app today, and take full advantage of your Mercedes-Benz App<sup>13</sup>. Available on the App Store and Google Play.

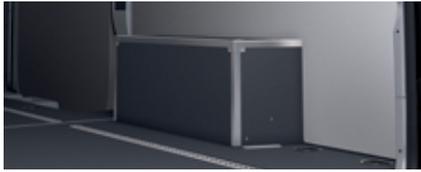
For more information, visit our website at [www.mbvans.com/en/connectivity](http://www.mbvans.com/en/connectivity)

# CARGO

## Work smarter.

**SPRINTER  
MODELS**

Whatever your work demands are, the Sprinter Cargo Van can give you the flexibility to create a configuration that meets your exact needs.



Available on the single tire models, this wheel arch covering's square shape and flat top provide extra storage opportunities, as well as protection for the wheel arch.



The rear doors feature hinges with self-locking mechanisms.



LED strip lighting improves cargo-loading vision.



Lashing rails available on side, wall, and floor help with hauling and securing cargo.<sup>17</sup>



The Sprinter 4500 model sets the benchmark for payload capacity of up to 6,812 lbs.

Sprinter Cargo Vans are available in 2500, 3500, 3500XD & 4500 series.

[Learn More](#)

### TWO ROOF HEIGHTS

#### STANDARD ROOF

Max: 96"



Max: 98"

#### HIGH ROOF

Max: 96"



Max: 109"

### THREE LENGTHS



234" (144" WB)

274" (170" WB)

290" (170" EXT. WB)

### SPRINTER CARGO QUICK FACTS

PLEASE REFER TO TECH SPECS DOCUMENT FOR ADDITIONAL INFORMATION.



**MAXIMUM PAYLOAD:**  
6,812 lbs.



**MAXIMUM CARGO FLOOR LENGTH:**  
189"



**TRANSMISSION:**  
9G-TRONIC 9-speed Automatic Transmission



**MAXIMUM CARGO VOLUME:**  
533 cu. ft.



**ENGINES:**  
2.0L 4-cylinder Diesel Engine – High Output  
2.0L 4-cylinder Diesel Engine – Standard Output



**MAXIMUM INTERIOR STANDING HEIGHT:**  
79"



**MAXIMUM TOWING CAPACITY:<sup>18</sup>**  
7,500 lbs.



**MAXIMUM CARGO FLOOR WIDTH:**  
74"

All measurements in inches. All width measurements include mirrors.

# CREW

## Carrying you forward.

The Sprinter Crew Van seats up to five with extra room for materials or cargo.

**SPRINTER  
MODELS**



The removable three-seat bench is covered in durable upholstery and gives your crew a roomy, safe, and comfortable ride.



In addition to seating for up to five people, the Sprinter Crew Van features ample cargo space.

Sprinter Crew Vans are available in 2500, 3500, 3500XD & 4500 series.

[Learn More](#)



### SPRINTER CREW QUICK FACTS

PLEASE REFER TO TECH SPECS DOCUMENT FOR ADDITIONAL INFORMATION.

 **MAXIMUM PAYLOAD:**  
3,825 lbs.

 **MAXIMUM CARGO FLOOR LENGTH:**  
144"

 **TRANSMISSION:**  
9G-TRONIC 9-speed Automatic Transmission

 **MAXIMUM CARGO VOLUME:**  
381 cu. ft.

 **ENGINES:**  
2.0L 4-cylinder Diesel Engine - High Output  
2.0L 4-cylinder Diesel Engine - Standard Output

 **SEATING CAPACITY:**  
Up to five

 **MAXIMUM TOWING CAPACITY:<sup>18</sup>**  
5,000 lbs.

 **MAXIMUM INTERIOR STANDING HEIGHT:**  
77"

All measurements in inches. All width measurements include mirrors.

# PASSENGER

## Seat 15 in style.

**SPRINTER  
MODELS**

Need a lift for a large number of passengers? The Sprinter Passenger Van seats up to 15 people, without sacrificing comfort.



Sprinter Passenger Van offers seating for up to 15 adults.



An impressive interior standing height of up to 6'3" provides greater passenger comfort with plenty of room to move.



Roof air conditioning comes in two output levels, including a high-performance air conditioner.



The ergonomic rear seats have individual headrests and an available reclining option.



The maximum 70" floor width and generous legroom mean there's plenty of room to sit and stretch out.

Sprinter Passenger Vans are available in 2500 series.

[Learn More](#)

### TWO ROOF HEIGHTS

#### STANDARD ROOF

Max: 92"



Max: 103"

#### HIGH ROOF

Max: 92"



Max: 114"

### TWO LENGTHS



234" (144" WB)

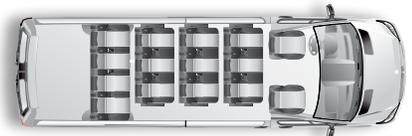
274" (170" WB)

### TWO INTERIOR CONFIGURATIONS

12-PASSENGER (144" WB)



15-PASSENGER (170" WB)



### SPRINTER PASSENGER QUICK FACTS

PLEASE REFER TO TECH SPECS DOCUMENT FOR ADDITIONAL INFORMATION.

 <b>MAXIMUM PAYLOAD:</b> 3,307 lbs.	 <b>TRANSMISSION:</b> 9G-TRONIC 9-speed Automatic Transmission	 <b>STANDARD FRONT/REAR A/C</b>
 <b>MAXIMUM CARGO VOLUME:</b> 117 cu. ft.	 <b>ENGINES:</b> 2.0L 4-cylinder Diesel Engine - High Output 2.0L 4-cylinder Diesel Engine - Standard Output	 <b>SEATING CAPACITY:</b> Up to 15
 <b>MAXIMUM TOWING CAPACITY:<sup>18</sup></b> 5,000 lbs. (12-seater only)	 <b>MAXIMUM INTERIOR STANDING HEIGHT:</b> 76"	

All measurements in inches. All width measurements include mirrors.

# CAB CHASSIS

## Built to boost business.

SPRINTER  
MODELS

A successful future starts with a strong foundation – reach your work goals in the Sprinter Cab Chassis/Cutaway.



Choose between the standard 3500XD model (GVWR of 11,030 lbs.) or the 4500 model (GVWR of 12,125 lbs.) and build the Sprinter Cab Chassis/Cutaway that works best for you.



The Sprinter's flat, unobstructed frame rails are the perfect place to bring your vision of the ideal business vehicle to life.

Sprinter Cab Chassis/Cutaway Vans are available in 3500XD & 4500 series.

[Learn More](#)

### ONE ROOF HEIGHT

Max: 96"

Max: 98"



### TWO LENGTHS



246" (144" WB)



273" (170" WB)

### SPRINTER CAB CHASSIS/CUTAWAY QUICK FACTS

PLEASE REFER TO TECH SPECS DOCUMENT FOR ADDITIONAL INFORMATION.



**MAXIMUM PAYLOAD:**  
7,506 lbs.



**MAXIMUM TOWING CAPACITY:<sup>18</sup>**  
7,500 lbs.



**ENGINE:**  
2.0L 4-cylinder Diesel Engine – High Output



**SEATING CAPACITY:**  
Up to three



**TRANSMISSION:**  
9G-TRONIC 9-speed Automatic Transmission

All measurements in inches. All width measurements include mirrors.

# eSPRINTER

## Achieve more, more efficiently.

SPRINTER  
MODELS

The next evolution of commercial delivery is here. Intelligent, reliable, and built to exceed expectations - the Mercedes-Benz eSprinter is ready to recharge your business.



**Battery and Range** up to 206\* miles on a single charge (400 km) based on EPA estimation\*.



**Digital Rearview Mirror (optional)** always has your back.



**10.25" MBUX touchscreen** keeps you connected on the move.



**Blind Spot Assist<sup>4</sup> (optional)** offers peace of mind while driving.



**Heated Steering Wheel (optional)** to stay warm in colder climates.

eSprinter Cargo Vans are available in 2500 series.

[Learn More](#)

### TWO ROOF HEIGHTS

#### STANDARD ROOF

Max: 96"



#### HIGH ROOF

Max: 96"



Max: 96"

Max: 107"

### TWO LENGTHS



234" (144" WB)

274" (170" WB)

### eSPRINTER QUICK FACTS

PLEASE REFER TO TECH SPECS DOCUMENT FOR ADDITIONAL INFORMATION.



#### CARGO VOLUME:

488 cu. ft.



#### BATTERY CAPACITY:

81 kWh (standard on 144" and 170")  
113 kWh (optional on 170")



#### WHEELBASE:

144"  
170"



#### POWER:

Up to 155 kW



#### CHARGING POWER:

AC: Up to 9.6 kW  
DC: Up to 115 kW



#### BATTERY CERTIFICATION:

8 Years/100,000 Miles

\*Based on full charge. Demonstrated range reflecting current capability is based on testing consistent with US EPA MCT drive cycle methodology ([www.fueleconomy.gov/feg/pdfs/EPA\\_test\\_procedure\\_for\\_EVsPHEVs-11-14-2017.pdf](http://www.fueleconomy.gov/feg/pdfs/EPA_test_procedure_for_EVsPHEVs-11-14-2017.pdf)). The actual range varies with conditions as it depends on the individual driving style, road and traffic conditions, outside temperature, use of climate control/heating system, etc.

All measurements in inches. All width measurements include mirrors.

# eSPRINTER

eSprinter Cargo Vans are available in 2500 series.

[Learn More](#)

## Excellence, electrified.

Stay ahead of the curve in the Mercedes-Benz eSprinter. Impressive performance takes you further. Advanced technology keeps you in charge of tomorrow.

SPRINTER  
MODELS



### REGENERATIVE BRAKING MODES

Up to five regenerative braking modes, including an intelligent regenerative braking mode (D<sub>auto</sub>), allow for a customizable driving experience.

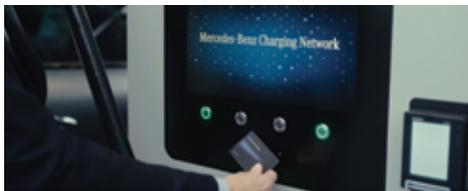
[Learn More](#)



### INTEGRATED SERVICE PACKAGE INCLUDED

The first four eSprinter service appointments are included with your purchase and allow for a "no worry" maintenance schedule.

[Learn More](#)



### CHARGING NETWORK

Integrated access to Mercedes-Benz High Power Network, Electrify America, EVGo, ChargePoint, and, coming soon, Tesla Super Charging Network (via adapter).

[Learn More](#)



### BATTERY CERTIFICATE

An industry-leading option to extend to 8 years/185,000 miles is available with maintenance or complete service contract.

[Learn More](#)



### DRIVING MODES

Three driving modes – Comfort, Eco, and Maximum Range – allow you to customize performance and energy consumption.

[Learn More](#)



### CHARGING CAPABILITIES

Stay in motion with a DC fast charging battery that powers your eSprinter from 10% to 80% in as little as 32 minutes.\*

[Learn More](#)

## Mercedes-Benz Digital Extras<sup>10</sup>, EV-Specific Services

Registering for MB.Charge can allow for maximum connectivity, as well as an exceptional charging experience. MB.Charge navigation with Electric Intelligence suggests the optimal route, signals when to recharge, and displays nearby, open charging stations. With the Mercedes-Benz App<sup>13</sup> you can pay at charging stations and view your range, charge level, and total savings. In addition, the app includes advanced preconditioning features, allowing you to remotely adjust climate and turn on heated seats, even while your eSprinter is charging.

[Learn More](#)

\*Minimum charging time of 10% to 80% under optimum conditions at DC fast charging station with a supply voltage of 400 volts, 300 A; the charging time can vary depending on diverse factors, such as ambient and battery temperature, and due to the use of auxiliary consumers, such as heating. Maximum peak charging capacity at DC fast charging station with a supply voltage of 400 volts, 300 A; the maximum charging capacity is dependent on diverse factors, such as ambient and battery temperature and the charge status of the battery when starting to charge. AC charging is also available.



# SPRINTER AWD

## SPRINTER MODELS

# Tackle tough terrain.

On the job or off the main road, you can run up against situations like bad weather or rough roads. Meet challenges head-on with the Sprinter on-demand All-Wheel-Drive option.

### CARGO



### TWO LENGTHS



### CREW



### TWO LENGTHS



### PASSENGER



### ONE LENGTH



### CAB CHASSIS/ CUTAWAY



### TWO LENGTHS



All measurements in inches. All width measurements include mirrors.

Sprinter All-Wheel-Drive Vans are available in 2500, 3500 & 3500XD series.

[Learn More](#)

# UPFITTING

[Learn More](#)

## Design your dream.

You have a concept in mind – let a Mercedes-Benz Vans eXpertUpfitter build it for you. Our job is to help you find a van that is ready to fit your ultimate conversion needs. With the Best-in-Class cargo volume of the Sprinter, and the impressive 7,506 lbs. of payload of the Sprinter 4500 Cab Chassis/Cutaway, each Mercedes-Benz Van is a blank canvas on which you can create a design to meet your specific needs. Whether you're in need of a simple work van interior, a mobile veterinarian clinic, or the ultimate RV, Mercedes-Benz Vans is ready to make you mobile and take your business to new places.

Qualified Upfitters adhere to the Upfitting Guidelines to become part of the Mercedes-Benz Vans eXpertUpfitter network. These Upfitters are committed to the highest engineering standards and levels of customer satisfaction. Whatever your goals may be, working with an eXpertUpfitter gives you the opportunity to turn your dream Sprinter into a reality.

Find your eXpertUpfitter today at  
<https://www.mbvans.com/en/upfitter/locator>



**EXPERT  
UPFITTER**

Mercedes-Benz  
**EXPERT  
SOLUTIONS**

## Your one stop for productivity.

You're the expert in your trade, and your van is the tool with which to get the job done. eXpertSOLUTIONS<sup>®</sup> allows you to quickly configure your van and order directly via your Mercedes-Benz Vans dealer to get exactly the van you want right when you need it, so you can concentrate on finishing the job.

Build your van now or get inspired by visiting  
<https://www.mbvans.com/en/upfitter/locator>

eXpertSOLUTIONS<sup>®</sup> providers Knapheide and Driverge bring you a portfolio of turnkey solutions for your specific line of business – HVAC, Plumbing, Electrical, Telecommunication, Contracting, Delivery, Refrigeration, Food Services, and People Moving – all at a preferred price. These preconfigured solutions from skilled manufacturers are customized to fit your Mercedes-Benz Van. The ordering process is streamlined, and installation is simple – all eXpertSOLUTIONS<sup>®</sup> can be upfitted directly as Ship-Thru right next to our factory in South Carolina, saving you time so you can start achieving success for your small business.



**SHIP-THRU**

**KNAPHEIDE**  
SINCE 1848

**DRIVERGE**  
VEHICLE INNOVATIONS

# SERVICE

[Learn More](#)

## We have your back.



ServiceCARE is a promise to our customers to deliver genuine parts, superior service, and unparalleled commitment to getting you back on the road as quickly as possible. We know that for you, it isn't a van - it's a tool you need to make a living.

For more information, visit <https://www.mbvans.com/en/parts-services>

### ROADSIDE ASSISTANCE<sup>20</sup>

All Mercedes-Benz Vans come standard with our 24-hour Roadside Assistance Program<sup>20</sup> and expert advice 24/7 through the Mercedes-Benz Customer Assistance Center, providing you with peace of mind and help when you need it most.

### ServiceCARE - Service solutions built for you

Whether it's a maintenance service, unexpected warranty work, or now a wear-and-tear repair, our ServiceCARE products provide customized solutions for you. You can now focus on your business with your vehicles always in top shape, minimizing your downtime and maximizing your financial cost control.



#### Extended Limited Warranty/eWarranty

More warranty. More certainty.

Service  Repair  Wear & Tear

The Extended Limited Warranty/eWarranty packages offer you greater coverage for mechanical, electrical, and electronic components. It protects you against unforeseen repair costs, and without any deductibles, you get the benefit of predictable and attractive conditions.

\*The term reflects the 3-year/36,000-mile Manufacturer's Warranty plus the Extended Warranty term. Extended Warranty can be purchased at any time prior to expiration of the OEM Manufacturer's Warranty (3 years or 36,000 miles, whichever comes first). All maintenance work must be carried out in accordance with the service booklet and manufacturer's specifications.

PACKAGE TERM*	
<i>SPRINTER</i> Diesel	5 Years/100,000 Miles
	6 Years/120,000 Miles
<i>eSPRINTER</i>	5 Years/100,000 Miles
	6 Years/120,000 Miles



#### Maintenance/eMaintenance

Keeping your van in top shape

Service  Repair  Wear & Tear

Regular and accurate checking of the most important vehicle parts and functions ensures that your van continues to deliver outstanding performance and reliability. Maintenance prevents unnecessary repair costs and keeps downtime to a minimum.

\*With the included battery certificate, Mercedes-Benz AG, following the statutory liability for material defects and the Mercedes-Benz New Vehicle Warranty, guarantees that the maximum remaining capacity of the high-voltage batteries in the battery network will not be less than 70% of the starting capacity for a total of 8 years from delivery or initial registration or up to 100,000 miles. The Battery Extension extends the already-included battery certificate (8 years/100,000 miles) by an additional 85,000 miles for a total of 8 years/185,000 miles. eMaintenance with Battery Certificate Extension can be purchased any time prior to expiration of the OEM Manufacturer's Warranty (3 years/36,000 miles). The prerequisite is compliant with the maintenance, charging, and storage specifications for the high-voltage batteries in the battery network.

PACKAGE TERM	
<i>SPRINTER</i> Diesel	2 Services
	4 Services
<i>eSPRINTER</i>	2 Services with*/without Battery Extension
	4 Services with*/without Battery Extension



#### Complete/eComplete

The all-inclusive service package

Service  Repair  Wear & Tear

If you require comprehensive additional protection for your van, look no further than our Complete/eComplete product. This package covers all workshop work, including wear-and-tear repairs. The vehicle is ready for action when you need it, and you can keep costs safely under control.

\*The term reflects the 3-year/36,000-mile Manufacturer's Limited Warranty plus the Complete term. Complete can be purchased at any time prior to expiration of the OEM Manufacturer's Limited Warranty (3 years or 36,000 miles, whichever comes first). All maintenance work must be carried out in accordance with the service booklet and manufacturer's specifications.

PACKAGE TERM	
<i>SPRINTER</i> Diesel	5 Years/100,000 Miles/ 5 Services*
<i>eSPRINTER</i>	5 Years/100,000 Miles + 1 Additional Service & Battery Extension**

\*\*Includes: Limited eWarranty + Wear and Tear + 1 service for selected term; Battery Extension max: 8 years/185,000 miles. With the included battery certificate, Mercedes-Benz AG, following the statutory liability for material defects and the Mercedes-Benz New Vehicle Limited Warranty, guarantees that the maximum remaining capacity of the high-voltage batteries in the battery network will not be less than 70% of the starting capacity for a total of 8 years from delivery or initial registration or up to 100,000 miles. The Battery Extension extends the already-included battery certificate (8 years/100,000 miles) by an additional 85,000 miles for a total of 8 years/185,000 miles. eComplete can be purchased any time prior to expiration of the OEM Manufacturer's Limited Warranty (3 years/36,000 miles). The prerequisite is compliant with the maintenance, charging, and storage specifications for the high-voltage batteries in the battery network.

### MANUFACTURER WARRANTY OVERVIEW

3 years / 36k

5 years / 100k

8 years / 100k

New Vehicle Limited Warranty



Powertrain Limited Warranty



Diesel Engine Limited Warranty



Federal Emissions Limited Warranty - Diesel



Battery Limited Warranty



# ENDNOTES

1. Driver is responsible for monitoring fluid levels and tire pressure between service visits. See Maintenance Booklet for details.
2. Active Brake Assist may not be sufficient to avoid an accident. It does not react to certain stationary objects, nor recognize or predict the curvature and/or lane layout of the road or every movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking, and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. See Operator's Manual for system's operating speeds, and additional information and warnings.
3. Active Distance Assist DISTRONIC® is no substitute for active driving involvement. It does not adapt cruising speed in response to stationary objects, nor does it predict the curvature and lane layout of the road ahead or the movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide the steering, braking, and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely. Braking effectiveness also depends on proper brake maintenance, and tire and road conditions. See Operator's Manual for system's operating speeds and additional information and warnings.
4. Blind Spot Assist is a warning system only, and may not be sufficient to avoid all accidents involving vehicles in your blind spot and does not estimate the speed of approaching vehicles. It should not be used as a substitute for driver awareness and checking of surrounding traffic conditions. See Operator's Manual for system's operating speeds, and additional information and warnings.
5. Rear Cross-Traffic Alert is not a substitute for actively checking around the vehicle for any obstacles or people. It may not detect certain objects based on their size, path, proximity, or speed and angle of approach, or due to sensor obstruction, and does not control steering angle. See Operator's Manual for additional information, tips, and warnings.
6. Sideguard Assist is a warning system only. It should not be used as a substitute for driver awareness and checking surrounding road conditions. The responsibility for safe maneuvering remains with the driver. See Operator's Manual for system's operating speeds and additional information and warnings.
7. The Parking Package serves solely as an aid. It should not be used as a substitute for driver awareness and actively checking around the vehicle for any obstacles or people. The responsibility for safe maneuvering remains with the driver. See Operator's Manual for system's operating speeds and additional information and warnings.
8. Active Lane Keeping Assist may be insufficient to alert a fatigued or distracted driver of lane drift, and cannot be relied on to avoid an accident or serious injury.
9. Apple CarPlay® is a product of Apple Inc. Android™ Auto is a product of Google Inc. Device and app providers' terms and privacy statements apply. Requires connected compatible device and data plan. Apps, content, and features are selected solely by their providers. Connection to apps and streaming services may be limited by the device's network connection. Data usage is routed through device and subject to fees, charges, and restrictions in user's wireless plan. Vehicle's factory audio/information interface, including COMAND® navigation, may not be used simultaneously with Apple CarPlay® or Android™ Auto. When Apple CarPlay® or Android™ Auto is in use, the steering-wheel voice control button accesses Siri® or Google voice recognition software for voice commands.
10. Models shown may include options/packages not standard on a Sprinter. Mercedes-Benz Digital Extras is generally available for the U.S. with the new Sprinter equipped with a Communication Module (LTE). Contact an authorized Mercedes-Benz Vans dealership for more information. Specifications are subject to change. Services require vehicle cellular connectivity and availability of vehicle GPS signal. MBUSA reserves the right to change or discontinue Mercedes-Benz Digital Extras at any time without prior notification or incurring any future obligation. See Terms of Use of the Mercedes-Benz Digital Extras at <https://www.mbusa.com/en/legal-notice/connected-vehicle>.
11. The availability of services in addition to the integrated Communication Module for Digital Services (LTE) depends on the network coverage of the mobile network provider. The Communication Module for Digital Services (LTE) is not available in the U.S. Virgin Islands or Puerto Rico. The Communication Module for Digital Services (LTE) is equipped in the Sprinter and is necessary to make use of Mercedes-Benz Digital Extras. The availability of certain features may be limited at the current time.
12. Please refer to <https://www.mbvans.com/en/connectivity> for more details. Restrictions may apply.
13. Using the Mercedes-Benz App while driving might distract you from traffic conditions. This could cause you to lose control of the vehicle, which could result in an increased risk of endangering yourself and others, including the risk of accidents, personal injuries, and death. In order to prevent distracted driving, the use of the Mercedes-Benz App is not permitted while operating a motor vehicle. Please follow all applicable federal, state, and local laws and restrictions, and observe the legal requirements of the country in which you are currently located.
14. Driver is responsible for monitoring fluid levels and tire pressure between service visits. See Maintenance Booklet for details.
15. The Remote Control function via the Mercedes-Benz App makes it possible for you to view the status of the doors. The driver is also able to lock and unlock the vehicle using a code via the Mercedes-Benz App.
16. By using the Accident and Breakdown Management service, the vehicle data and location are collected. Accident and Breakdown Management is available only in conjunction with the Emergency Call System. The Communication Module for Digital Services (LTE) is required to use the Accident and Breakdown Management service.
17. Unsecured cargo can become hazardous in a collision. Always secure cargo.
18. Maximum permissible gross weight of the trailer, if the trailer is equipped with a separate functional braking system. Please make sure to comply with local trailer load regulations.
19. eXpertSOLUTIONS program vehicles are custom, special-order-only vehicles modified by the eXpertSOLUTIONS provider of your choice. Although the MBUSA warranty does not apply to the modifications, separate warranties offered by the eXpertSOLUTIONS provider may apply. Details are available from your local dealer.
20. The Mercedes-Benz Vans Roadside Assistance Program is available for vehicles covered under warranty and includes such services as towing, jump-start in the event of a dead battery, and assistance with the installation of a spare tire. Service charges apply for out-of-warranty vehicles.

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